



ATM Transaction Dispute Form

Chargeback/Pre-Arbitration

To,
The Branch Manager,
Bombay Mercantile Cooperative Bank Limited,
 _____ Branch
 _____ City

Name of the Customer				
Account no.				
Debit Card /ATM Card No.				
Mobile no.				
Transaction Date & Time	Bank & ATM Location /Merchant Shop Details / Website & Wallet Used	Transaction Type (ATM/POS/EComm (Internet))	Transaction Amount	Disputed Amount

I am disputing this transactions above for the reason{s} as follows:

Customers Declaration :

- All the Information provided above are true and to the best of my knowledge.
- I hereby authorise BMC Bank to Investigate/correct the transaction in Dispute.
- I agree to pay Chargeback slip retrieval fee and other processing charges incurred by the Bank in course of the investigation.

Date: _____

Customers Signature: _____

ACKNOWLEDGEMENT

Mr./Mrs. _____

We hereby acknowledge the receipt of your complaint for further processing.

Date : _____

Signature of Bank Officer/Manager _____

Time : _____

Name of Officer/Manager _____

Branch Name _____